



**Adventist**  
**La Grange Memorial Hospital**  
Keeping you well

May 26, 2010

Mr. Graeme Crothall  
Chairman and CEO  
Xanitos, Incorporated  
259 North Radnor-Chester Road  
Suite 130  
Radnor, PA 19087

Dear Mr. Crothall:

Our organization engaged the services of your firm in March of 2009. As your XRO System was being introduced we carefully studied its various steps, procedures, protocols and related equipment. From an Infection Control aspect, the XRO System is superior to our previous cleaning methods and the traditional housekeeping cleaning procedures in effect throughout the country. The XRO System plays a significant role in assuring our patients and staff experience high quality cleaning. Most importantly, I am confident your XRO System is helping us reduce the transmission of micro organisms on surfaces not only in patient rooms but public areas as well.

On behalf of our organization I wish to thank you for your efforts and excellent support as we transitioned to the XRO method in our facility. I feel comfortable endorsing your methodology to enhance patient care by maintaining a clean and safe environment for patients, staff and visitors.

Regards,

A handwritten signature in cursive script that reads "Judy Papendorf".

Judy Papendorf BS RN  
Infection Preventionist  
Adventist LaGrange Memorial Hospital  
Email: Judy.Papendorf@ahss.org