

From: Carrie Knobloch [Carrie.Knobloch@metrogr.org]
Sent: Friday, September 10, 2010 4:13 PM
To: Michelle Mellon; Robert VanRees
Cc: Floyd Wilson
Subject: Great Feedback

Email received from Carrie Knobloch, VP Operations at Metro Health Hospital congratulating Xanitos after successful accreditation survey

Michelle and Bob,

Wanted to give you some great feedback about the cleanliness of the hospital...

The surveyor from American College of Surgeons was here today to do the accreditation survey for our bariatric program. He commented in his closing that he has the pleasure of working in the cleanest hospital environment (at Medical College of Wisconsin) that he has seen in his many years of conducting surveys. He's been in hospitals in Michigan, Wisconsin, Tennessee. He then said Metro is just as clean as his hospital! He didn't think he'd ever see another environment as clean as his own hospital.

So congratulations! Your hard work and the changes you've been leading are paying off.

Way to go! Carrie

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